



Resources - Policies

Updated March 24th, 2026

Tent Installation

- Delux Tents Mid Michigan will not install a tent unless the site has been checked and marked for underground utilities. We will contact Miss Dig to arrange this service.
- A site map showing the exact tent location must be submitted to our office at least two weeks before installation.
- The setup area must be clear of obstacles such as low-hanging branches and overhead wires (electrical, cable, or telephone).

Site Preparation

- In addition to submitting a site map, the tent location must be clearly marked on your property before our crew arrives.
- We recommend marking the four corners of the tent area (approximate placement is fine).
- If you will be present during installation, you can direct our crew instead of marking the area.
- Once installation begins, the tent location cannot be moved or adjusted.

Weather & Scheduling

- Tents can only be installed and taken down in dry weather conditions.
- Delivery and pickup times must remain flexible. If scheduling is too restrictive, Delux Tents Mid Michigan may decline the job.

Safety Guidelines

- Safety should always be the top priority during your event.
- Tents are temporary structures and should not be used as shelter during severe weather.
- In unsafe weather conditions, guests should move to a permanent indoor structure.

Liability & Damages

- Delux Tents Mid Michigan is not responsible for injuries or damage caused by natural events such as rain, wind, hail, snow, floods, or other severe weather conditions.
- Due to the unpredictable layout of irrigation systems, we are not liable for any damage to underground sprinkler or irrigation lines caused by tent stakes.

Thank you for your business